

The Eco Chariots (referred to as the Company) undertakes to hire chariot/chariots to the Client (the person booking and paying for the service) for the period of hire, under the following terms and conditions:

1. The material contained in this leaflet is provided for general information only and does not constitute acceptance of any bookings that may be made. We accept no responsibility for loss which may arise from reliance on information contained in this leaflet or from any taxi bookings made in this leaflet.
2. Pre-payments are required in full prior to the booking date.
3. Minimum charge of £45 applies to all journeys booked through The Company.
4. Your Booking is confirmed on receipt of a Booking Fee.
5. Booking Fees are neither refundable nor transferable.
6. Any quote given in writing will only be valid for 5 days.
7. The Company may at its absolute discretion without liability and without giving reason refuse to accept any booking.
8. Acceptance of our services is acceptance of contract.
9. No chariot will be permitted to commence hire until paid for in full unless otherwise agreed by the Company.
10. Settlement is due in advance of the booking or 7 days from invoice date, whichever ever occurs sooner.
11. Every effort will be made by the Company to ensure that chariot(s) arrive on time and reach destinations on time too. The Company shall not be held responsible or liable for any delays (and/or arising consequential losses) that occur beyond its control.
12. The rider will travel by the most appropriate route on the day, unless instructed otherwise by the Customer.
13. Additional instructions on the day of hire will incur additional costs.
14. Any variations to the journey/journey's originally discussed, booked and agreed to between the Company and the Client may be subject to additional charges, if these changes involve extra time and/or distance being covered.
15. Any deviation from the journey booked, as shown on your booking form and our subsequent confirmation i.e. to another destination or to a park for photographs will incur an additional cost.
16. Any additional costs such as extra time or parking charges must be paid.
17. If booking is for more than 2 hours long, all rides are entitled to 10 minutes break each hour.
18. Although chariots are fully insured for passenger and third party claims under British Law, Customer's properties are carried entirely at their own risk and the Company shall not be held responsible/liable for any loss/damage to such property.
19. Any quoted pick up or journey times are best estimates only and whilst it uses all reasonable efforts to convey passenger(s) to their destinations in the shortest possible time unless instructed otherwise, The Company shall have no liability if a pick up or journey time exceeds any estimation given or otherwise exceeds the customer's or the passenger(s) expectations for whatever reason nor shall The Company have any other liability to the client or passenger(s) in connection with the time at which the passenger(s) reach the destination.
20. The Company accepts no responsibility nor will it be held liable in any way for any unforeseen circumstances such as mechanical breakdown, punctures, accident, traffic jams or severe weather conditions. However, should delays occur or hired chariot become permanently immobilised due to any of the aforesaid reasons or in circumstances beyond its control the company reserves the right to provide an alternative chariot where possible.
21. The Company shall have no liability for any damage, loss, costs, claims or expenses (whether foreseeable or not) incurred or suffered by the client or the passenger(s) by virtue of eventualities or occurrences or omissions including on the part of the chariot rider outside of the reasonable control of The Company.
22. The Company cannot be held responsible for any missed connections i.e.. flights, trains, boats due to adverse weather, traffic conditions, or road traffic accidents or road closures, mechanical failure, riots, acts of God, accidents, illness or any other event beyond our control.
23. The Company cannot be held responsible or liable in any way for loss or damage to client's property, luggage or personal effects howsoever it is caused. The company cannot be held responsible for the return of any property left in the vehicle and the hirer is responsible for arrangements for the safe return of their property.
24. If The Company cancels the booking it shall have no liability to the client or intended passenger(s) if it has used reasonable endeavours to fulfil the booking and to notify the client of the cancellation.
25. In the event of any cancellation by the hirer, the Company must be notified in writing as soon as possible. If we are not notified in writing of your cancellation you will be liable for the full payment of your booking. If the cancellation is within 8 weeks of your Booking date you are liable for 50% of your outstanding Balance. If cancellation is within the 28 days preceding your Booking date you are liable for payment in full.
26. In the event of a "No-show" by the client, or if a booking is cancelled by the Customer within 28 of the start of the period of hire, any and all monies paid will be totally non-refundable.
27. The Company reserves the right to terminate any and all services to rude and abusive clients
28. No liability can be accepted for clothing etc. being marked or dirtied in any way howsoever caused or by any means during the duration of your hire.
29. Application and removal of your branding is done by you in the time you have hired the chariot.
30. For branding only low tack adhesives that will not damage the rickshaw are allowed.
31. Use of high tack adhesive or sharp objects to attach your branding is not allowed.
32. The company must be consulted and agree to any additional decorations or branding on chariots.
33. Rider can refuse the decoration if he feels it is compromising his, his passengers or others road users safety.
34. Any fouling of the chariot by any passenger will result in a charge of a minimum of £50.00 dependant upon the severity of the fouling.
35. Hirers will be held responsible for any damage to our chariots howsoever caused by the client's or their guests regardless of cost for clean up or repairs i.e. spillage stains, sickness, cigarette burns or tears to fabric etc.
36. The Company will prosecute any person who causes damage to any vehicle booked through us.
37. The driver has the right to refuse any passenger that he feels may be a threat to him/herself or the vehicle.
38. The Company reserves the right to charge interest on unpaid invoices at the base rate of Bank of England plus 8% accruing on a daily basis and compounded on a 14 day basis from the due date until full settlement.
39. The client shall pay to The Company any reasonable expenses (including those charged by debt collection agency) together with all legal and court costs incurred in the collection of any overdue invoice and the minimum charge in respect of this shall be £10.00.
40. Nothing contained in these terms and conditions can affect the Client's' statutory rights.
41. These Terms and Conditions override all others and the Company reserves the right to alter and amend these terms and conditions at any time without prior notice.
42. The Company reserves the right to alter or vary these terms and conditions in any respect at its absolute discretion upon publishing the relevant alterations and of the date upon which such alterations take effect on the Chariot Bikes website www.ecochariots.com